

FEEDBACK REPORT 20-21

Ledo College always gives importance on planning academic activities on the basis of feedback found from students, teachers and parents and other sources. The feedback is conducted through a tool questionnaire. Each question has 5 options, i.e., A. Strongly Agree, B. Agree, C. Not sure, D. Disagree E. Strongly Disagree.

In the year 2020 too, the college conducted feedback among students, parents and teachers. All questions are positive, therefore the response "Agree" means positive picture of the college which helps to fulfill the aims and objectives of the college. The response "Disagree" means the respondents are not satisfied with the service of the college. Therefore, the institution is very serious to take remedial measures if the percentage of 'Disagree' section is more. The survey is done through Random selection procedure.

The overall result of the percentage of students who replied to the five options of the questions are (strongly agree =18.80%), (agree =52.51%). Total Agree 71.31%. Not sure 20.60%. (Disagree 06.79 %) (strongly disagree 01.30 %), Total disagree 08.09 %. The percentage of disagree section is approximately 8 %. By considering it the institution conducted regular meeting with all the teachers and office staff to improve satisfaction level of students.

Regarding parents' feedback report, totally 63.33% answer is either 'strongly agree' or 'agree'. Only 09.34 % answer is either 'disagree' or 'strongly disagree'. Therefore, the college authority conducted meeting with office staff and teachers to analyse the report and asked staff and teachers to continue their service with more dedication to improve satisfaction level of parents.

Regarding the feedback of teachers, the 'Agree' section is 85%. 'Disagree' section is 06%. Authority conducted meeting with governing body and teachers separately to take remedial measures. The authority is always serious and interested to run the college by considering feedback report.
